



Email Newsletter

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www.tekran.com



Update on Tekran Operations and Services

Firstly, on behalf of Tekran Instruments Corporation, please accept our best to you, your colleagues and your families during this challenging period.

Like all of you, Tekran is continually monitoring the dynamics of COVID-19, and we are making regular changes in our operations to serve our markets while continuing to protect our customers and our employees. As an essential business entity, Tekran continues to provide industry-leading instrumentation and supporting services to the Power Production and Process Industries as well as government, regulatory and research entities driven by regulations and associated protection of human health. This communication focuses on our Continuous Mercury Emissions Monitoring Systems Services Group.



NIST Traceability Station Hardware



Shop Testing of Tekran 3300Xi HgCEMS



Tekran 3400 HgCEMS Process and Compliance Monitor

Tekran Aftermarket Services

Tekran's Aftermarket Services Group supplies critical customer support focused primarily on the maintenance and quality assurance associated with our Continuous Mercury Monitoring Systems (CMMS/HgCEMS). With the outbreak of the global COVID-19 Pandemic, we have, and continue to make changes in our operations to support and protect our customers, as well as our staff and their families.

Ongoing CEMS Services

Tekran continues our Aftermarket Support Services in the following key areas, among others:

- Dedicated and Experienced Service Staff averaging ten (10) years of HgCEMS and CEM System diagnostics, training and operational know-how.
- Scheduled Site Maintenance and Service Visits
- Remote Diagnostics with Secure Internet Communications with our installed base of HgCEMS
- Parts and Components Services (> \$2M in inventory affording typically 24 hr. response times)
- Ongoing Traceability of Mercury Generators in accordance with the EPA NIST Protocol. (Includes industry-leading "Hot-Swap" Program)
- Relative Accuracy Test Audits (RATA) Preparation and Support
- Custom HgCEMS Training including Modules for Routine and Advanced Curriculum