

March 24, 2020

COVID-19 NOTICE TO TEKRAN CUSTOMERS, SUPPLIERS, AND COLLEAGUES

Firstly, and most importantly, we hope that you, your families and colleagues are healthy and trying to stay safe in this global pandemic associated with the Corona Virus. Unfortunately, we are all likely only beginning on this curve of “knowing someone, whom knows someone” impacted by the virus.

We wanted to let you know that Tekran is still actively pursuing our business of supplying quality instrumentation and services in support of our Laboratory, Ambient Air, Process Continuous Mercury Emissions Measurements and related Services. Specifically our Operations and employees in both the US and Canada, while under guidelines to maintain “social distancing”, and “shelter in place”, our businesses support “necessary services” such as the supply of energy (electricity and natural gas, for instance), and therefore we have developed a modified approach to our work protocol. For instance, employees whom may work effectively from home are doing so, and our CEM Service personnel are traveling alone, doing more driving and less flying, and are including a number of customer stops in their service visits. Our manufacturing and R&D personnel are maintaining safe distance in their work environments and we have instituted regular surface cleanings, handwashing, and related sanitizing protocol in all of our facilities. We will continue to monitor local and federal guidelines which may impact our operations and will comply with those directives as updates dictate.

We all trust this wave of COVID-19 spread and impacts will end soon. We also recognize continued steps to mitigate this are necessary, while still supporting our customers. We thank you for your understanding and the trust you continue to place in our technology, personnel and compliance under these trying times.

Sincerely,



Karl Wilber
General Manager,
Tekran Instruments Corporation.